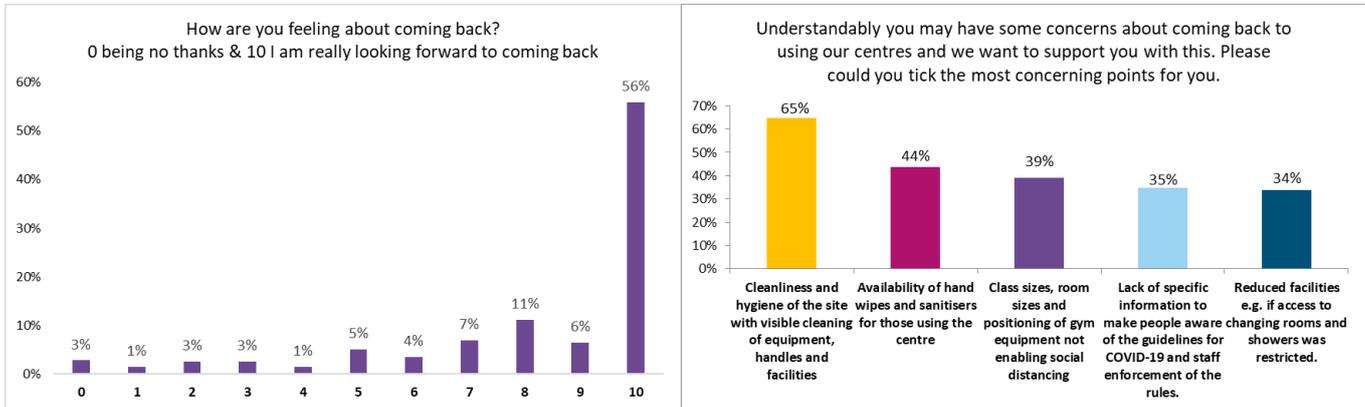


**Thankyou** so much to those of you who completed our **Welcome You Back** survey, your feedback has been invaluable to us.

We are keen to ensure that your views and opinions feed directly into our plans for how our centres will operate when we can reopen. We obviously don't have a date for when that will be but we thought you may like to see how others responded and the insight from the survey results.

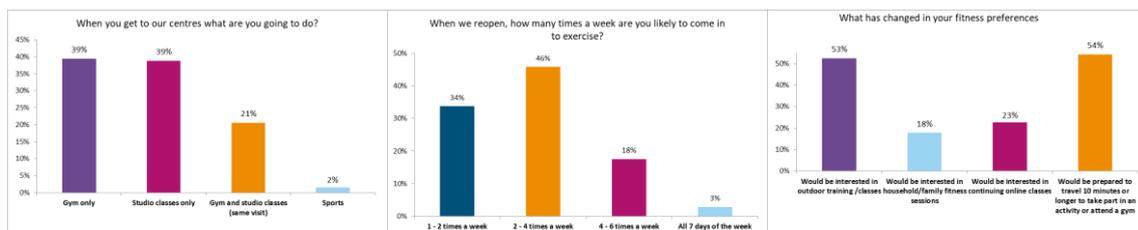
A whopping **80%** of you scored 7 or higher when asked *how confident you were about coming back*, and of those an **amazing 56%** scored **10 out of 10**.



It's great to hear so many of you have no concerns about returning to the centres but we know for the remaining 20% there are very real and valid concerns.

*We want to assure you that we are doing everything we can behind the scenes to open our centres to everyone.*

Understandably **many of us have concerns** about returning to things **post Covid-19 lockdown** and we'd like to assure you that your top five concerns are also *the key items we are working to have in place ahead of your return – cleanliness & hygiene, hand sanitisers and wipes available, social distancing, clear information and trying to make all items we can available to you – without putting you or our teams at risk.*



It was an even **39%** split for those of you **keen to return to gym and 39% to classes** and over **at Hampton Pool 79%** are looking forward to swimming!

The majority of you are looking to return **2-4 times a week for up to an hour at a time** and a hardcore 2% are looking forward to being back each day of the week.

Many of you have been joining us online over May and June and it's great to hear that **23% of you would like to continue online classes** alongside and in addition to coming to the centre.

**53% of you would also be interested in outdoor training and classes** – watch this space as we're keen to provide this too.

**Thankyou so much for completing the survey, we hope to welcome you back very soon.**