



Here for young people
Here for communities
Here for you

Jumpers! Nursery

Ofsted registration No: RP524773

Welcome pack

Effective date: August 2023

Next review: August 2024

YMCA St Paul's Group

What is YMCA?

- ▶ YMCA is the largest & oldest youth charity in the world
- ▶ 114 YMCAs across England – each one a thriving & active community that transforms lives
- ▶ We focus on young people, helping them play an active role within their communities
- ▶ We provide a wide array of community-based activities & services to meet local needs

Being part of our YMCA community means you'll be part of a **worldwide movement** of Christian charities committed to serving local communities and working with 45 million members in 124 countries.

What does YMCASPG do?

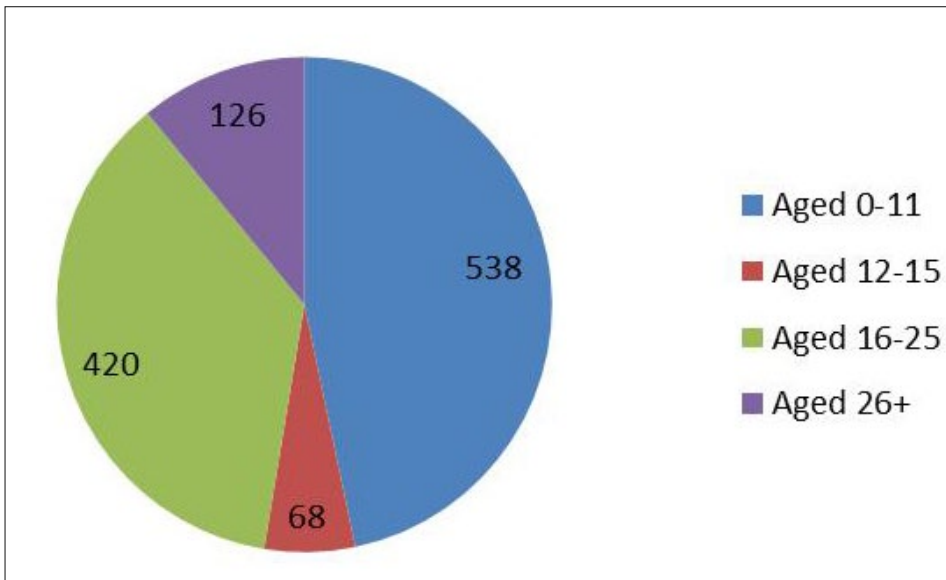
YMCASPG is a charity which supports young people at all stages of their lives. We aim to transform young lives through a wide range of activities, from providing housing and childcare to supporting young people and their families. We encourage, support and challenge young people to become all that they can. Our Christian values form the basis of everything we do. But we welcome members from all faiths and none.

We provide:

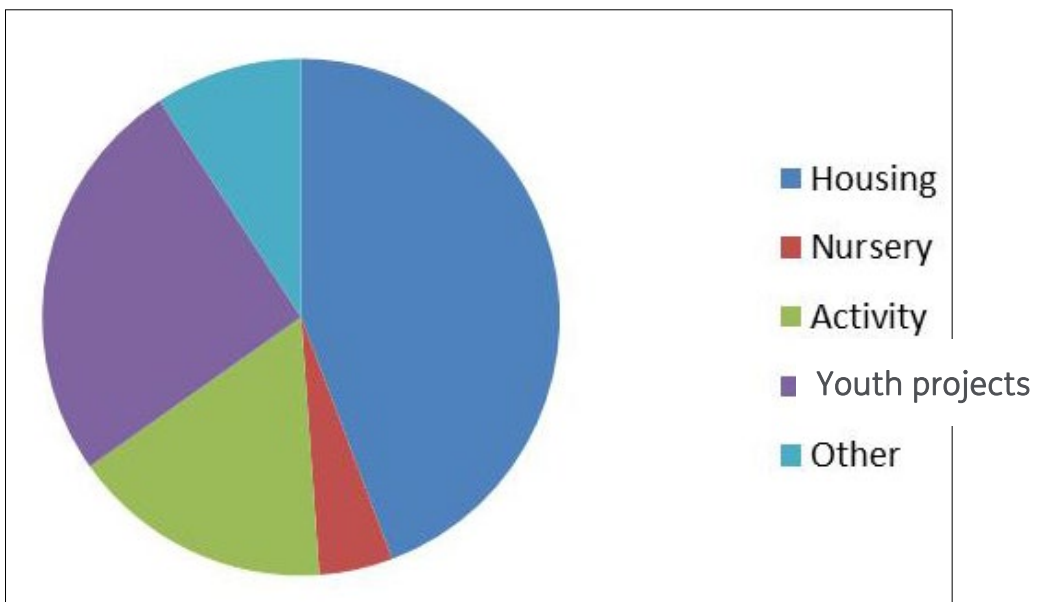
- ▶ Housing with support for over 400 young people, and housing-related support for another 200 young people.
- ▶ Youth work for the 5 – 25 age range including a number of youth centres based across London.
- ▶ Preschool provision for up to 33 children aged 6 months-5 at any one time based in South Ealing
- ▶ Preschool provision for up to 28 children aged 2-5 during term time in the White House in Richmond upon Thames
- ▶ Activity classes for children aged 0 – 16 and physical activity sessions for adults run by colleagues in Health & Wellbeing
- ▶ Training programmes and support to access employment and volunteering.

Any profit made by Jumpers! Nursery helps to **support our charitable work** with vulnerable young people.

Who we work with



What we do



YMCA SOUTH EALING

PART OF YMCA ST PAUL'S GROUP



YMCA

WELCOME TO
JUMPERS!
NURSERY



Jumpers! Nursery

Ofsted registration No: **RP524773**

Opening Times:

Monday - Friday: 8.00am - 6.00pm

Thank you for coming to visit our Nursery. We are privileged that you are considering trusting us with the care and development of your child.

The YMCA has been in existence since 1870, working with young people to help them to develop in body, mind and spirit. We have been running a Nursery provision at South Ealing, since 2001. We are passionate about providing you and your child with the highest quality of childcare, and will strive to give you the best possible experience during your time with us.

We hope that this pack will give you more information about the setting and will help you to make your decision about whether or not Jumpers! Nursery is the right place for you and your family.

If you have any further questions, please do not hesitate to contact me at any time.

Anne Marie Buckley

Jumpers! Nursery Manager
07810 556820 preferred number
nursery@ymcaspg.org

What happens next?

The most important thing for you to do before deciding if Jumpers! Nursery is the setting for you, is to come and visit us. This gives you a chance to see the setting in practice and ask as many questions as you want. It is a big decision and we want to do everything we can to make sure you get it right. This visit can be arranged by contacting the Nursery Manager, who will arrange a time for you to come and see the setting, Monday – Friday at 10:30 or 11am.

Each show round is approximately fifteen minutes

A member of the management team will show you around the setting, introduce the staff team, explain the Early Years curriculum, funding for 3 and 4 year old, the menu, the fees and payment process, and answer any questions you may have.

FAQ's appear on the Jumpers! website

After a visit, and once you have had a chance to look through all the information here, if you are keen to use Jumpers! Nursery for your childcare provision, then you need to complete a Waiting List Application Form. A blank copy of this is included in this pack, and electronic copies can be emailed to you, or downloaded from our website.

This application pack then needs to be returned to the manager/deputy manager and you will receive our bank details to pay a ***non-refundable waiting list fee of £40.00*** to join our waiting list, however this does not secure you a place.

Within this form, you are asked to give a potential start date. Do not worry if this changes, closer to the time that you are ready to access childcare services, you can contact us or we will contact you to finalise the arrangements of settling your child into Jumpers!

Once you are offered a place you will be required to pay a refundable deposit of ***£150.00*** directly into our bank account to secure your child's space. This needs to be paid into our account within 7 working days from the date you are offered a space. Failure to do so will result in the offer of a space being withdrawn.

The exact refund criteria is detailed on the '***Secure a place form***', which you are required to sign once we have received your deposit.

Once finance have confirmed the money has reached our account you will be sent a registration pack and you will receive a copy of our '**Settling-in**' policy and '**Safeguarding**' policy via email. This pack needs to be returned on your child's first settling-in date. We will be unable to accept your child on-site without this pack being returned and fully completed.

Settling-in

All children are unique and the amount of time that a child takes to settle into Jumpers! Nursery can vary enormously. Children will be given time to settle in at their own pace, so they feel welcome, safe and confident in a new environment. Typically, this process takes a minimum of two weeks. However, please note three weeks are often necessary to settle children under two or children who have never attended an early years setting previously.

Settling in for your child will be arranged through their key person. We start with a short 60-minute session, and you stay with your child for the initial 30 minutes, and leave your child for the remaining 30 minutes.

We will then re book another session for 1-1.5 hours, and gradually build up the sessions culminating in a 5-hour session, at a pace that suits your child.

You will also have the option to let your child have a trial lunch and sleep at the setting if they are attending full days.

If it seems that your child is taking a long time to settle in, this will be discussed with you at the earliest opportunity. Likewise, if you feel there is a problem during the settling in period, please raise this with your child's key person or the room leader as soon as possible. If you reach a point where you feel that Jumpers! Nursery is not the place for your child and you change your mind about having them in our setting then this is not a problem. Your child's welfare is the most important thing to us and so their happiness and comfort comes first. We will be happy to suggest alternatives.

However, please note, that you will lose your deposit if this situation occurs, as we will have to cover costs involved in the settling in process.

The first week of settling is **FREE** and we charge an hourly rate for settling in sessions thereafter.

Ladybirds £7.00, Bumblebees/Butterflies £6.20

Home visits-currently suspended

We undertake home visits with all new families. This is of course on a voluntary basis. It is not our intention to impose a home visit on any family. However, in our opinion undertaking a home visit prior to your child starting the setting is good practice. A home visit provides your child's key person with an opportunity to observe your child in a familiar environment. Your child's key person will ask you some unobtrusive questions in a relaxed environment. During your initial visit, home visits will be discussed with you. If you agree to a home visit, you will be

asked to provide a couple of suitable dates and times. A home visit will last for a maximum of 30 minutes.



Your child's journey with us

The ages of 6 months – 5 years are such a crucial time in your child's development. We know that you are placing a huge amount of trust in us when you leave your child at our setting each day. Every child deserves the best possible start in life, with support to fulfil its potential and our team at Jumpers! Nursery will do all that we can to ensure that we meet your expectations.

A child's experience in the early years has a major impact on their future life chances. The sessions that we run are planned to ensure that all areas of your child's learning needs are met, and our objective is to develop your child's skills and understanding in each area of the curriculum working in line with the Early Learning Foundation Stage goals:

- Communication and Language
- Physical Development
- Personal, social and emotional development
- Literacy
- Mathematics
- Understanding the world
- Expressive arts and design

In their time with us, your child will be encouraged to:

- Learn through first hand experiences. The emphasis is on the process of learning skills, concepts and knowledge.
- Use their natural curiosity to explore, apply and test their knowledge and skills.
- Make their own decisions where appropriate; take responsibility for their own actions and behaviour and to learn to consider the feelings of others.
- Be positive about themselves and others and develop self-reliance.
- Interact and relate to the other children and adults in the group.

Your child will also benefit from:

- Going on outings
- Growing vegetables
- Attending football coaching with an external coach (cost is additional to fees)

Striving for excellence at Jumpers! Nursery

At Jumpers! we are constantly working to improve our setting. One way we do this is by meeting Ofsted standards. Our latest Ofsted inspection took place in November 2016 and at this review, we received an overall 'Good' rating. In addition to a formal inspection the team:

1. Self-evaluate their practice by contributing to audits.
2. We ask for your feedback. As our customer, your opinion is essential to us, and influences action taken. You are able to have your say through several methods.
3. We work closely in partnership with the London Borough of Ealing Early Years team, who visit the setting to assess and monitor our ability to meet the individual needs of your child successfully.
4. Staff attend bespoke training delivered by Ealing Early Years

Equal opportunities & celebrating diversity

Although YMCASPG is built on Christian principles, we welcome people of all faiths and none. The setting is built around your child's individual needs and therefore if we are not celebrating events that are significant to your family, please let us know and we will aim to incorporate them into the setting where possible and appropriate. For more information on our approach to this matter, please ask to see a copy of our Equal Opportunities Policy and Procedure.

Making sure we get the right staff

We have a clear Recruitment Policy and Procedure that ensures staff are fully vetted and go through a rigorous interview process. If you want to know more about this, ask to see the relevant Policies and Procedures which are available to you at any time.

Occasionally, due to staff sickness or urgent leave, the setting is at risk of being under staffed. When this happens, we ensure that we cover this through our own team of bank staff or through the use of agency staff from providers who we have a long term relationship with and trust.

More information about this can be provided on request.

Fees

	Ladybirds	Bumblebees	Butterflies	
Age Group	6mths -2 years	2yrs – 3 years	3yrs – 5years	
Capacity	15 babies	16 toddlers	16 pre-schoolers	
Fees per day	£85.43 per day	£79.33 per day	£75.66 per day	8am – 6pm
Fees per am	£45.82	£46.99	£44.24	8am – 1pm
Fees per pm	£44.54	£42.10	£40.58	1pm – 6pm

Monthly fees: We charge for the actual number of days a child is booked into the setting each month. 'Preschool in a Box' has been commissioned to oversee the administration of monthly invoices. Each parent will be issued with a unique log in and can see their invoices online. Invoices are available 15 days in advance of the direct debit being taken from your account.

Payment terms for fees

Your child's fees will be due in advance and must be paid by Direct Debit/Vouchers or the HMRC tax-free option. DD's will be deducted from your account on the first day of the month for which they relate to*. This is with the exception of the first month of your child's fees. If there are delays in your Direct Debit getting set up. Payment of your child's fees in their first month with us are due before they start their settling in process and must be paid by Bank transfer. Cash will not be accepted. Any payments owed will still be expected by first of the month for which they are due. Any childcare voucher payments will be credited to your account during the month they are received into our account. Until they are received, we cannot credit them to your account, so any payments received after 25 of each month will come off the following month's fees.

Grant Funding

3-and 4-year-olds-free 15/30 hours

We offer universal 15 free hours during term time, 38 weeks per year. You do not require a code.

We offer 30-hour funded places during term time, 38 weeks per year. You need a code to secure this funding stream.

Full fees are required during non-funded periods as we operate all year round, not term time. Children of eligible families can only receive this funding the term after their 3rd birthday.

2-year-olds-free 15 hours for eligible working families

We offer 15 free hours for working parents from April 2024. You need a code to secure this funding stream. This funding is for 38 weeks during term time. Full fees are required during non-funded periods as we operate all year round, not term time.

Children of eligible families can only receive this funding the term after their 2nd birthday.

2-year-olds-free 15 hours for some families in receipt of additional forms of government support.

We offer 15 free hours for working parents. You need a code to secure this funding stream. This funding is for 38 weeks during term time, and your child can only attend the setting during term time.

Children of eligible families can only receive this funding the term after their 2nd birthday.

9-month-olds-free 15 hours for eligible working families

We offer 15 free hours for working parents from September 2024. You need a code to secure this funding stream. This funding is for 38 weeks during term time. Full fees are required during non-funded periods as we operate all year round, not term time.

You are required to provide your child's full birth certificate or passport and complete a funding form supplied to us by Ealing council in order to obtain any of the above funding streams. If you are unable to provide this evidence, unfortunately, we will not be in a position to offer you funding.

It is your responsibility to provide your eligibility code via email to the management team and to ensure you update your code every 3 months' as per government requirements.

Additional information can be obtained on the government website www.childcarechoices.gov.uk

Additional fee information

- Sibling Discount: If you have two or more children in the nursery, your oldest child/ren will receive a 10% discount from their monthly bill.
- **Absences & Holidays: There are no refunds given for absence or holidays that you take**
- **Bank Holidays: As is standard practice in early years, we are closed on Bank Holidays, however these days will be charged and you will not receive a discount for these days.**
- Training days: Each year we hold two staff training days. On these days, the nursery is closed. You will be informed of these days at the start of each calendar year so that you have enough time to make alternative childcare arrangements. You will still be charged if your child normally attends on these days.
- Swapping days: You are unable to swap your regular booked sessions on a week-to-week basis. Long-term changes can be arranged as long as there is availability in the sessions you want to swap to. If a space is not immediately available, you can go on a waiting list to be offered a space first when one becomes available.
- Christmas closing: Every year we close the week between Christmas and New Year. Full fees are payable for this period. We also close early on Christmas Eve.

- Additional charges are made for extra days used if available or for late collection of your child from the nursery. This is charged at £5 for the first 15 minutes and £15 for every 15 minutes after this time that you are late. Please note that this charge will be automatically added to your invoice for the following month.

Fee increases

YMCA SPG reserves the right to increase the fees and will give you a month's notice of fee increases.

What our parents say

“The commitment, skills and enthusiasm of the staff makes Jumpers! such a happy place.”

“There is something extremely special about the atmosphere that you create and the warmth that you give all the children.”

“My daughter is now a brighter, happier and more confident little girl than she would have been otherwise.”

“Jumpers has helped my children to learn and develop into confident and happy children.”

Our YMCASPG community

Benefits for your child

- The expertise of a national charity working with young people since 1844.

Benefits for you

- Opportunities for development in mind, body and spirit for all your family.
- Support for you. We have connections with many local organisations that offer help to parents. Let us know and we'll help you find specialist support.
- Make a difference – you are helping to transform young lives!

More than just a song...

To a young person with no home, no job, no skills, no hope

– **we're the break they need.**



Family & Youth Work

Creating positive outcomes with children and young people in their communities, and support for families with nursery, day care, holiday and year-round programmes



Climbing frame

Hobbit House

Mud kitchen

Over 400 square metres of outdoor space.

Each room has a garden with age group specific resources.

Y Active classes and courses

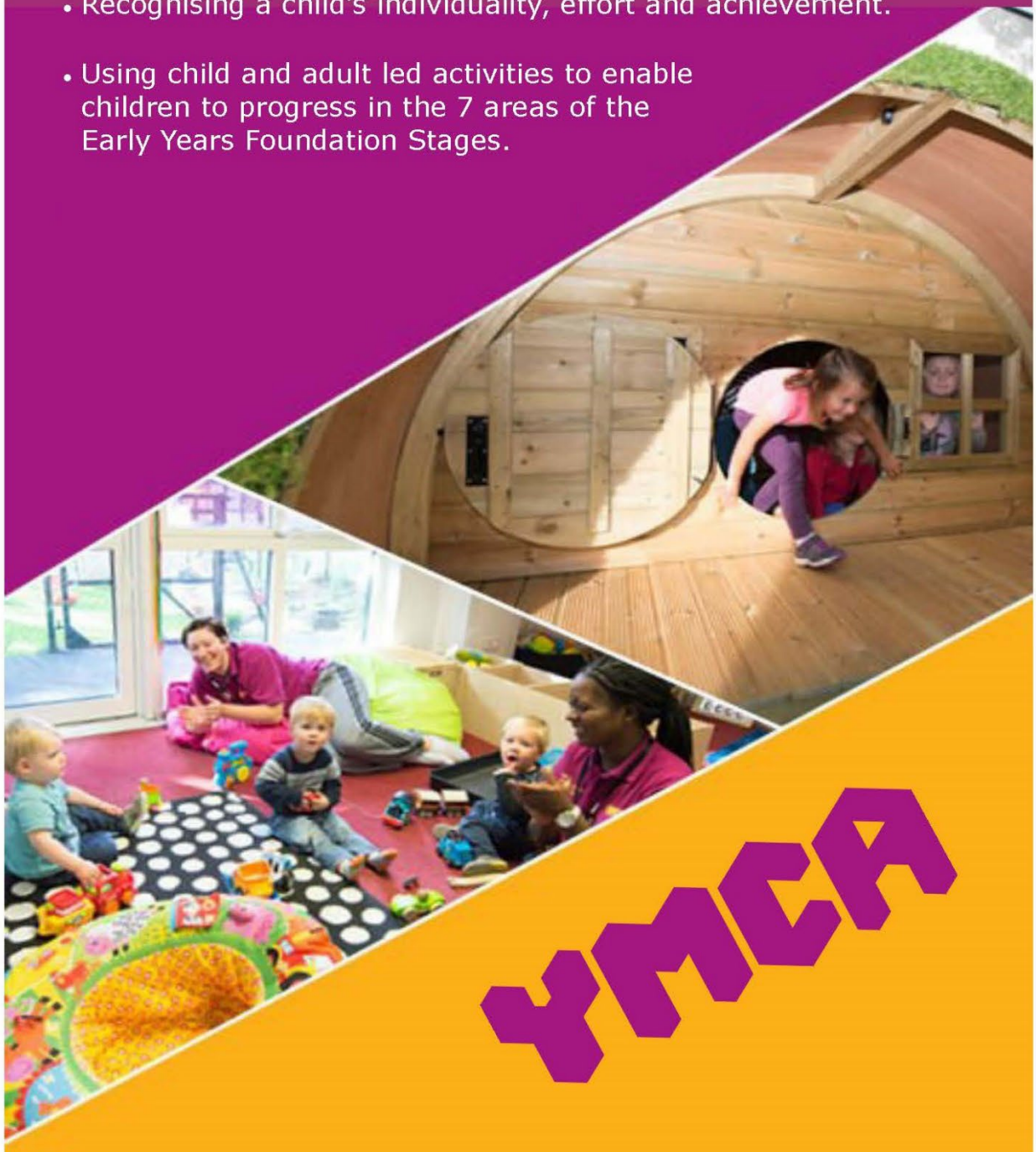
Gymnastics for 4-9 year olds during term time.

- enhancing motor skills, balance, coordination and sense of rhythm
- channelling pent-up energy and developing discipline and concentration
- developing confidence and self-assurance
- experiencing our expertise – our YMCA has worked with young people to develop mind, body and spirit since 1870
- making friends and having fun



JUMPERS! NURSERY MISSION STATEMENT

- Enabling children to develop their emotional and physical skills and build positive social relationships.
- Building on children's natural curiosity to explore, discover and be creative.
- Recognising a child's individuality, effort and achievement.
- Using child and adult led activities to enable children to progress in the 7 areas of the Early Years Foundation Stages.



YMCA St Paul's Group

For more information, please contact:

Jasbir Birring

Phone: 07810 556820

Email: nursery@ymcaspg.org

Facebook:

<https://www.fb.me/ymcasouthealing/>

Website:

<https://ymcastpaulsgroup.org/jumpers>



**Here for young people
Here for communities
Here for you**

YMCA enables people to develop their full potential in mind, body and spirit. Inspired by, and faithful to, our Christian values, we create supportive, inclusive and energising communities, where young people can truly belong, contribute and thrive.

FAMILY & YOUTH WORK

HEALTH & WELLBEING

HOUSING

TRAINING & EDUCATION

SUPPORT & ADVICE